



# PALM DESERT

**AIR CONDITIONING & HEATING CO.**  
**SERVICE CHAMPIONS OF THE DESERT**

42-081 Beacon Hill • Palm Desert, CA 92211 • Phone: (760) 346-0677  
Fax: (760) 346-5200 • Emergency Line: (855) 346-0677  
Web: PalmDesertAc.Com • Email: Agreements@PalmDesertAc.Com



## Membership Registration

### Mailing Address

### Site Address

Customer Name \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Email Address \_\_\_\_\_

Customer Name \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip Code \_\_\_\_\_

Phone Number \_\_\_\_\_

### Maintenance Schedule:

(Circle one "HEATING" and one "COOLING" or one "BOTH" for both heating & cooling in 1 visit.)

Jan. HEATING BOTH	Jul. <input checked="" type="checkbox"/>
Feb. COOLING BOTH	Aug. <input checked="" type="checkbox"/>
Mar. COOLING BOTH	Sep. <input checked="" type="checkbox"/>
Apr. COOLING BOTH	Oct. HEATING BOTH
May COOLING BOTH	Nov. HEATING BOTH
Jun. <input checked="" type="checkbox"/>	Dec. HEATING BOTH

*Monthly charges are charged on the first business day of each month, and may be canceled at anytime by notifying us by mail, fax or email 30 days prior. Calling in to the office will not be an acceptable method of canceling.*



<b>Service Guaranteed</b>	<b>24 Hours</b>	<b>Same Day</b>
<b>Cooling Maintenance</b>	<b>1 Per Year</b>	<b>1 Per Year</b>
<b>Heating Maintenance</b>	<b>1 Per Year</b>	<b>1 Per Year</b>
<b>Repair Discount</b>	<b>15%</b>	<b>50%</b>
<b>Diagnostic Fee</b>	<b>\$65</b>	<b>\$0</b>
<b>System Replacement Discount</b>	<b>1-3%</b>	<b>2-5%</b>
<b>Duct Cleaning Discount</b>	<b>-\$20</b>	<b>-\$100</b>
<b>Service Priority</b>	<b>#2</b>	<b>#1</b>
<b>First System Price</b>	<b>\$13 / Month</b>	<b>\$30 / Month</b>
<b>Each Additional System Price</b>	<b>\$11 / Month</b>	<b>\$30 / Month</b>

<b>System Count</b>	<b>Monthly Membership Price</b>		
	<b>Option Selected</b>	<input type="checkbox"/>	<input type="checkbox"/>

Please add my email address to the mailing list.

I agree to the 'Terms and Conditions' located on the reverse side of this Agreement and authorize 'Company' to charge the credit card on this Agreement for the Monthly Membership Price option selected above, until canceled in writing by 'Buyer'.

Credit Card Account Number			
Sec. Code	Billing Zip Code	Exp. Date	

Customer Signature \_\_\_\_\_

Date \_\_\_\_\_

# Terms and Conditions

Palm Desert Air Conditioning & Heating Company ("Company") agrees to the following general terms and conditions. The customer name stated on this agreement ("Buyer") understands that this agreement covers the terms and conditions listed on this page.

"Buyer's" authorization will be required on any repairs and other services not included in this agreement. The cost of such repairs and/or service(s) will be based on prevailing "Company" service rates with any associated discount on parts and labor. "Company" warrants that upon completion of each call covered under this agreement, the equipment will be left in proper operating condition, consistent with its age. Also, recommendations for repairs and deemed necessary to achieve proper operation will be submitted to "Buyer." This warranty does not insure equipment or imply any guarantee of performance of the equipment between maintenance calls.

Scheduling maintenance calls will be the responsibility of "Buyer" and must be made between the start and ending dates on the agreement. Maintenance calls are available Monday through Friday from 8:00 a.m. to 4:00 p.m., excluding the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

"Company's" responsibility for injury to persons or property damage that may be caused by, or arises by or through the maintenance service, functioning or use of the system(s) shall be limited to injury caused directly by our negligence in performing our obligations under this agreement, and in no event shall we be liable for consequential or speculative damages.

"Company" shall not be liable for any loss, delay, injury or damage, whether directly or consequential, that may be caused by conditions beyond our control, including but not limited to: acts of government, strikes, lockouts, fire, explosion, theft, riot, civil commotion, war, malicious mischief, floods and other acts of God. Due to the complex nature of condensation drains, "Company" is not responsible for damages at any time caused by condensation drain problems.

This agreement must be paid by credit card on a monthly basis at rate indicated on the reverse side of this agreement. All monthly charges are charged on the first business day of each month. Refunds are not available on this agreement. If "Buyer" would like to cancel this agreement, "Buyer" must notify "Company" in writing 30 days prior to the next charge. Calling in to the office will not be an acceptable method of canceling.

If anyone other than "Company" tampers or services the covered equipment, this agreement is void. "Company" is not responsible for discontinued parts and materials.

Automated phone system will attempt up to three (3) different phone numbers with three (3) attempts, if attempts fail for any reason we will then mail a postcard as a friendly reminder when your heating and/or cooling maintenance is due, but scheduling the visit(s) is "Buyers" responsibility.

This agreement covers one (1) heating maintenance and one (1) cooling maintenance, and "Company" reserves the right to perform them at the same time. Manufacturers require regularly scheduled maintenance for system(s) warranties to remain in tact.

Contractors are required by law to be licensed and regulated by the Contractor's State License Board. Any questions concerning a contractor may be referred to the Registrar, Contractor's State License Board, 3132 Bradshaw Road, Sacramento, California, 95826. Mailing address: P.O. Box 6000, Sacramento, California, 95826.

Please be advised the Terms and Conditions may change from time to time without further notice. In addition, "Company" will make every effort to contact "Buyer" with the update.